

Learner Appeals Policy

Responsibility for Review: Exams officer

Date of Last Review: 01 December 2026

Why have a policy?

The Learner appeals policy exists as you have a right to appeal against assessment decisions if:

- a) You feel the grading criteria has not been met
- b) You feel that you have not been supported during the assessment of the unit
- c) If the teacher is not willing to accept alternative evidence as meeting the evidence requirement.

What do I do if I want to appeal?

You may only appeal on the three issues listed above. If you think that you have a case for appeal inform the Examinations Officer, in writing, within 5 days of receiving the assessment decision against which you wish to appeal. The Principal / Vice Principal will then discuss the appeals procedure with you and/or your parent/guardian.

Appeals are held in three stages:

Stage 1: Assessor

1. You or your parent/guardian must inform the Examinations Officer that you wish to appeal against an assessment decision. This must be done within 1 week of receiving an assessment decision.
2. If appropriate, the Examinations Officer will complete with you and/or your parent/guardian the '**Internal Appeal Record Form: Stage 1**'. Copies will be sent to the assessor and the student.
3. The Assessor will then re-assess the work and respond in writing within 5 working days. If you wish your feedback to be in person rather than in writing you must inform the Examinations Officer.

If you or your parent/guardian are unhappy with the decision at this point you must inform the Examinations Officer and move forwards to stage 2.

Stage 2: Internal Verifier / DoL or Subject Leader

1. If appropriate, the Examinations Officer will complete with you and/or your parent/guardian the '**Internal Appeal Record Form: Stage 2**'.
2. The Internal Verifier/Curriculum Manager will then assess the reason for disagreement with the outcome of stage 1 and respond in writing within 5 working days. If you wish your feedback to be in person rather than in writing you must inform the Examinations Officer.

If you or your parent/guardian are unhappy with the decision at this point you must inform the Examinations Officer and move forwards to stage 3.

Stage 3: Senior Manager/Quality Nominee

1. If appropriate, the Examinations Officer will complete with you and/or your parent/guardian the '**Internal Appeal Record Form: Stage 3**'.
2. The Principal / Vice Principal will then assess the disagreement with the outcome of the stage 2 and respond in writing within 5 working days. If you wish your feedback to be in person rather than in writing you must inform the Examinations Officer.

If the appeal cannot be resolved within stage 3 you have a right of appeal to the examining body. The Examinations Officer will inform you of the next phase of appeal.

All records to be held on file by the Examinations Officer.

Monitoring and Evaluation

Each appeal will be brought to the attention of the Senior Leadership Team and will be recorded with action in their minutes of meeting. The policy will be reviewed annually internally in relation to all qualifications and through the CRA process from Edexcel specifically in relation to BTEC.

Success Criteria

1. The number of students appealing against decisions is reduced due to sound running of programme areas
2. Appeals are dealt with satisfactorily within the internal appeals process.

